



Board of Aldermen Request for Action

MEETING DATE: 3/18/2025

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1448, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1448, approving a water and wastewater leak adjustment request for Meredith Ivey in the amount of \$170.14.

SUMMARY: The City has received notice from Meredith Ivey, a residential utility billing customer, of a repaired water leak and her request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about January, 27, 2025 the Utilities Division obtained electronic reads of water usage for the month of January. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Meredith Ivey had started the cycle with a read of 1,631 and finished the January cycle with a read of 1,867, which resulted in consumption of 23,600 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Meredith Ivey has provided proof of repair/maintenance of the toilet leak which caused the high usage during the January billing cycle.

On or about February, 26, 2025 the Utilities Division obtained electronic reads of water usage for the month of February. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the February billing cycle, Meredith Ivey had started the cycle with a read of 1,867 and finished the February cycle with a read of 2016, which resulted in consumption of 14,900 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Meredith Ivey has provided proof of repair/maintenance of the toilet leak which caused the high usage during the February billing cycle.

If approved, the leak adjustment would issue a credit of \$170.14 to Meredith Ivey's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$170.14.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1448

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR MEREDITH IVEY IN THE AMOUNT OF \$170.14

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Meredith Ivey, a residential utility billing customer with account 05-002460-01, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$170.14.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

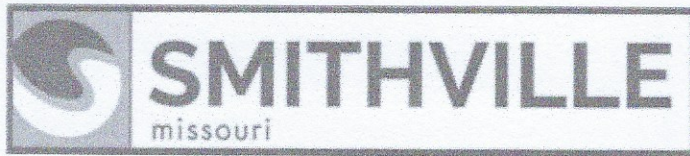
A water and wastewater leak adjustment in the amount of \$170.14 shall be credited to account 05-002460-01 of residential utility billing customer Meredith Ivey.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 18th day of March, 2025.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Meredith Ivey

Utility Service Address: 705 Quincy Blvd

Utility Account Number: 05-0002460-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$170.14 at the Board of Alderman meeting on 3/18/2025.

Upon resolution by the Board of Alderman, I, Meredith Ivey, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Meredith Ivey
Customer's Signature

03/03/2025
Date

807783

ment

DATE

1-31-25

TERMS

Meredith Ivey
 705 Quincy Blvd.
 Smithville Mo 64089
 WITH Ken Westpfahl

1	complete Rebuild Kit	31	⁰⁰
1	Supply line	6	⁰⁰
1	Shut off valve	18	⁰⁰
	Material	58	⁰⁰
	Labor	80	⁰⁰
	Total	\$138	⁰⁰

Paid 1-31-25
 V# 6972

Thank You

OVER 30 DAYS

OVER 60 DAYS

TOTAL AMOUNT



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Meredith Ivey**

Utility Service Address: **705 Quincy Blvd**

Utility Account Number: **05-002460-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$11.96**
 Average monthly water usage for this property: **800 gallons**

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$7.14**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$10.17**
 Average monthly wastewater usage for this property: **800 gallons**
 Was the leak inside or outside the home: **inside**
 Was the wastewater billed winter average or actual usage: **actual usage**

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
23,600 gallons @ 11.96 per 1,000 gallons =	282.26
Adjusted Water Bill Amount	
1,600 gallons @ 11.96 per 1,000 gallons =	19.14
+ 22,000 gallons @ 7.14 per 1,000 gallons =	157.08
	176.22
Water Discount =	
	106.04
Original Wastewater Bill Amount	
23,600 gallons @ 10.17 per 1,000 gallons =	240.01
Adjusted Wastewater Bill Amount	
23,600 gallons @ 10.17 per 1,000 gallons =	240.01
Wastewater Discount =	
	0.00

MONTH 2 (if applicable)	
Original Water Bill Amount	
14,900 gallons @ 11.96 per 1,000 gallons =	178.20
Adjusted Water Bill Amount	
1,600 gallons @ 11.96 per 1,000 gallons =	19.14
+ 13,300 gallons @ 7.14 per 1,000 gallons =	94.96
	114.10
Water Discount =	
	64.10
Original Wastewater Bill Amount	
14,900 gallons @ 10.17 per 1,000 gallons =	151.53
Adjusted Wastewater Bill Amount	
14,900 gallons @ 10.17 per 1,000 gallons =	151.53
Wastewater Discount =	
	0.00

Total Discount = 170.14